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Terms & Conditions for the hire of glamping bell tents and event tipis.

Glamping Days Pty Ltd trading as Glamping Hire Co
ABN 84 625 652 691

Interpretation

"Company" means Glamping Days Pty Ltd (ACN 625 652 691) trading as Glamping Hire Co.

"Client" refers to the person named as the hirer on the tax invoice.

"Guest" means any person using the equipment during the period of hire.

"Equipment" is the tents and tipis and all other camping and styling accessories and materials provided by the Company to the Client for use during the period of hire. This includes all bedding, linen, and soft furnishing items provided and any other items as set out on the tax invoice.

1. COVID-19 Related Terms and Conditions

When Booking the Client agrees to:

1. Refer to paragraph "3. *The Client agrees to*" for standard booking terms and conditions.
2. Receiving the Company COVID-19 Safe Checklist outlining COVID-19 safe practices.
3. If Contact Tracing is required, a guest list will be supplied to the Company for COVID testing purposes only.
4. Receiving the Company COVID-19 Safety Plan and Rules for the health and safety of staff during setup and removal of hire equipment.
5. The below terms and conditions are in effect if the booking "Event" is canceled due to State Covid-19 enforced restrictions:
 1. The Client may request a credit note issued to the value of funds paid. This option is to be redeemed within 12months and within the same travel distance from Brisbane.
 2. Any bookings paid in full will receive a 75% refund. The refund timeframe may vary between 6 and 12 months during State COVID-19 restrictions.
 3. Any deposit made is non-refundable as per paragraph "3. *The Client agrees to*"
 4. The Company may decline to refund bookings if a guest is traveling from a Nationally confirmed hot-spot during the time of hire.

The Company will always continue to deliver the highest quality standard of service and will endeavor to communicate with the Client at all times

The Company reserve the right to alter COVID-19 Terms and Conditions at any time to ensure continued alignment with State Government Public Health Directive requirements.

<https://www.covid19.qld.gov.au/government-actions/approved-industry-covid-safe-plans>

[COVID Safe Plan](#)

2. The Company agrees to:

1. Provide the equipment for use by the Client and their Guests at the agreed site for the period of hire, as set out on the tax invoice.
2. Erect any structure on or before the date of set up for the period of hire.
3. Provide the equipment in good working order.
4. To disassemble and remove all equipment from the agreed site on or after the final date of the period of hire.

3. The Client agrees to:

1. Where required, pay a Holding Deposit which is charged at \$27 per tent on the number of tents advised will be held as available for the event. The Holding Deposit is either refunded in full within 5 days after the completion of the event, or forfeited in full if the event is cancelled. The booking is not considered confirmed until any Holding Deposit invoiced has been paid.
2. Where required, pay a non-refundable Booking Fee of \$150, or an amount as advised at time of booking. The booking is not considered confirmed until any Booking Fee invoiced has been paid.
3. Pay the balance of the total due to the Company no later than seven (7) days prior to the commencement of the period of hire.
4. The Client will be liable for the cost of any loss, damage, or soiling of the bell tent and its contents.
5. Details of any loss or damage will be provided to the Client.
6. In the event the booking is canceled, the total funds paid for hire of tents or tipis will be surrendered as follows:
 1. 100% of the funds paid will be forfeited if the booking is canceled less than thirty (30) days prior to the commencement of the Hire Period.
 2. 50% of the funds paid will be forfeited if the booking is canceled more than thirty (30) days prior to the commencement of the Hire Period.
 3. This does not apply to payments made for Holding Deposits and Booking Fee charges mentioned above.
7. For all bookings prior to the commencement of the period of hire the Client must:
 1. Provide the Company with a clear and legible map and/or directions indicating the location of the agreed site if required.
 2. Provide the Company with a clear and legible plan indicating the preferred position in which the Equipment is to be placed. Despite any such plan, the Client acknowledges that the Company has the right to set up the Equipment in a position it thinks most suitable and fits the purpose of the event. The Company will not set up Equipment directly under trees and reserves the right to use a tent fly cover if there is a perceived risk of damage to the tent canvas. The Company will always put safety first. Client decisions may be altered to ensure the safety of equipment and guest.
 3. Ensure the location is clear of all underground services or any other impediments and provide those details to the Company. Despite any such notification, the Client will be responsible for any damage incurred to underground services of any type. Underground clearance required is 30cm for the setup of all glamping tents and 70cm for the setup of all tipis.
 4. Ensure the set up location is clear and unimpeded for the Company to have easy access for a truck or other vehicles as required. This includes being able to drive all vehicles directly on or next to the area where the tents are to be set up. Restricted access may incur additional fees due to any extra time required.
 5. Obtain all necessary permits and/or licenses from any Government Authorities (include but not limited to the Local Council, Police Service, and Fire Service) as necessary for the duration of the period of hire. Any and all costs associated with obtaining such permits will be payable by the

Client. Should any delay or cancellation of the hire occur in relation to such permits, all fees or other associated expenses will be payable by the Client. All requirements pursuant to such permits and/or licenses must be notified to the Company in writing no less than thirty (30) days prior to the set-up date. In the event these requirements delay or result in the Company being unable to perform its obligations, the Company shall notify the Client and the agreement shall be deemed void.

6. The Client acknowledges that occupancy does not exceed the maximum number of guests per tent as detailed on the tax invoice or other communication.

4. The Equipment

1. The Client is fully responsible for the Equipment for the duration of the period of hire.
2. The Client will be responsible for all expenses, losses, damages, and/or claims suffered during the period of hire arising from any negligence, omission, or fault of the Client and/or any such claims, or reimburse the Company for any losses or damages to the Equipment. Reimbursement of \$500 will be required if a guest vomits in or on any Equipment.
3. The Client agrees not to use any electrical equipment in or around the tents included but not limited to lighting, appliances, cooking, or other decorative electrical items, without written consent being received from the Company. Such consent must be requested prior to the commencement of the period of hire.
4. The Client agrees not to use any naked flame in, or within five (5) meters of the Equipment. This includes a fire pit, bonfire, bbq, camp fire, open fire, fire torch or similar.
5. The Client agrees to immediately report any theft of the Equipment to the local Police Service and to the Company.
6. The Client agrees to immediately report to the Company any damage done to the tent/tipi and to not attempt to move, repair, or rectify the damage unless instructed via phone or in writing by the Company.
7. The Client agrees to use the Equipment for purposes only that accord with the laws of the jurisdiction in which the site is located.
8. The Client agrees not to deface or tamper with the Equipment including, but not limited to, affixing any object to the Equipment.
9. The Client agrees that no smoking is permitted within four (4) meters of the Equipment.
10. The Client agrees that no smoking is permitted inside the tent at any time.
11. The Client agrees no animals, including pets, are permitted in or around the Equipment unless agreed to with The Company.
12. The Client agrees not to remove the Equipment, or any part thereof, from the agreed site at any time.
13. The Client acknowledges the Equipment is not suitable for children under the age of eighteen (18) years without the presence of a person over the age of eighteen (18) years.
14. The Client must ensure that all Equipment is vacated by the agreed time on the final day of the rental period, otherwise, a cost of \$110.00 per hour will be charged, unless prior arrangement with the Company for a later departure time has been made in writing.
15. The Company reserves its right to inspect the Equipment at any time for the duration of the rental period. Should there be any damage sustained to the Equipment or any other breach of these Terms by the Client, the Company reserves the right to remove the Equipment from the site without notice to the Client.

5. Set-Up of Equipment

1. The Client agrees that the Client or an authorized representative will be present during the assembling and disassembling of the Equipment by the Company. In the event the Client is not present, the Client agrees that any changes to the positioning of the Equipment at the request of the Client may incur additional fees at the discretion of the Company.
2. For the purposes of assembling and disassembling of the Equipment, the Client will ensure the Company is provided with unencumbered access to the site, free of any impediment including cost. Difficult or encumbered access to the site may incur an additional fee as will require additional time to complete the setup.
3. The Company shall not be liable to the Client for any delay, poor or non-performance of the terms of this hire that result from forces of nature such as weather conditions, including high winds, flood, storm, nor any other situation that causes health or safety concerns for the employees of the Company. Should such forces of nature cause the assembling of the Equipment not to occur at the commencement of the period of hire, the Company shall determine whether it is appropriate to set up the Equipment at any later stage during the duration of the period of hire. Should the Company determine that set up is not appropriate for any reason, the agreement will be terminated, the deposit refunded to the Client and the Client agrees to have no additional claim against the Company. The Client agrees that any costs reasonably incurred in the attempt to assemble the Equipment will be payable to the Company.
4. The Client will indemnify the Company in relation to any and all liability for personal injury or property damage that arises either directly or indirectly as a result of this hire. The Client will indemnify the Company in respect of any claims made by a third party in this regard.
5. At all times the Company retains title to all the Equipment.
6. The Client will not sub-let, sell or profess to sell or otherwise deal with the Equipment, or any part thereof, nor part with possession of any of the Equipment for the duration of the period of hire.
7. This hire will be governed by the laws of Queensland.

[Terms and Conditions](#)

